

## Internship theses 2016 – Master of Science in Management

## Mémoires de stage 2016 – Master ès Science en Management

| Name/Nom      | First name/Prénom | Title/Titre   | Teacher/Enseignant·e |
|---------------|-------------------|---|----------------------|
| ARGÜÉS CANELA | Claudia           | Motivations for engaging in CSR in a Privately-Owned Company  | Philippe D.          |
| ASSOULINE     | David             | How Salt should Compete Against the Strong Historical Incumbent?  | Bonardi J.-Ph.       |
| AUF DER MAUER | Joakim            | How regulations forced the financial industry to reinvent its services: a closer look on Socially Responsible Investments within UBS  | Philippe D.          |
| BARNAUD       | Adeline           | Optimisation du processus de recrutement : Le cas d'Abysen Switzerland  | Schmid Mast M.       |
| BEER          | Patrick           | The Corporate Divestment Rationale and Its Implications for a Financial Investor  | Castañer X.          |
| BLASCHCZOK    | David             | Establishing CSR as VSP - CSR Communication within the German Coffee Market on the Example of Tchibo  | Philippe D.          |
| BLATTER       | Cédric            | Cross-Cultural Differences<br>Establishment of a strategy to decrease the negative impact caused by cross-cultural differences within a multinational company<br>The Case of Edwards Lifesciences | Von Wittich D.       |
| BOISSONNAT    | Marie             | Strategic and tactical marketing approach of Valtronic's addressable B2B medical device market  | Eckardt Th.*         |
| BONOMI        | Anna              | Investment Risks in the Factory Farming Industry  | Philippe D.          |
| BOSCHUNG      | Thomas            | How ISO 9001 Can Improve Marketing Processes?<br>A cosmetic Testing Laboratory Case   | Hameri A.-P          |
| BOSONNET      | Lucas             | Nouvelle structure tarifaire gaz en vue de l'ouverture du marché  | Grassi S.            |
| BRAZZOLOTTO   | Federico Maria    | Developing a Marketing Strategy of a Non-Profit Organization<br>A Practical case: International Trade Centre  | Hoffrage U.          |
| CHAPPUIS      | Hélène            | About our weak ability to take rational decisions<br>Psychology for Marketing   | Leclerc F.*          |
| CHEVANCE      | Elouen            | The International Expansion of Coorpacademy: Market Analysis of the United Kingdom, Germany, Italy, and Spain   | Dusheiko M.A.        |
| COSTANTINO    | Isabella          | Managing Global Expansion: The Case of Pandora<br>A unique growth lesson in the jewelry industry.   | Bonardi J.-Ph.       |

|                     |          |   |                  |
|---------------------|----------|---|------------------|
| DE MATTEO           | Pasquale | Buyer-seller relationships: building a Relationship Portfolio to create long term value   | Eckardt Th.*     |
| DI PIETRANTONIO     | Johan    | From Business Opportunity Identification to Business Model Design:<br>A Proposition of a Methodology with an Application to Mass Customization of Computer Mice           | Rossel P. (EPFL) |
| DIAS                | Meg      | Crossing the National Border: A View on Two Challenges Faced by Montalba Architects; The Delegation of Leadership and the Communication through Computer-Mediated Systems | Schmid Mast M.   |
| DONNET-DESCARTES    | Marc     | Internet Mobile pour ordinateurs portables et tablettes : Adaptation de la stratégie marketing de Salt pour augmenter les revenus à court terme                           | Czellar S.       |
| DREYER              | Camille  | Analyzing public purchasing of school supplies<br>The case of Canton of Neuchâtel   | Hameri A.-P      |
| ECKARDT QUIROZ      | Marco    | An Exploratory Study on Corporate Entrepreneurship  | Philippe D.      |
| EDEJER              | Lorena   | How do startup competitions add value sustainably?<br>The example of Seedstars World  | Petty J.         |
| EMSENHUBER          | Marina   | Growth Strategies in a Small Company<br>A case Study for the Swiss Watchmaking Industry   | Petty J.         |
| ENDERLI             | Patricia | Raising Consumers' Involvement and Internal Buy-in-Toward Corporate Sustainability and the Water Crisis: The Business Case of Head & Shoulders                            | Philippe D.      |
| EQUEY               | Flaminia | The Challenges of a Swiss Company Strategically Manufacturing Locally and Moving Towards Automatization:<br>The Case of LEMO SA.  | De Treville S.   |
| ESPINOZA PAREDES    | Virginia | Legitimation Strategies of NGOs: The case of TECHO Switzerland  | Hack P.          |
| FERNANDEZ           | Kevin    | Digital Transformation<br>The case of Axiom   | Cadot O.         |
| FERNANDEZ FERNANDEZ | Pablo    | How to reduce lead time variability in a Swiss Aerospace manufacturing company.   | Petty J.         |
| FICHERA             | Stefano  | Corporate Social Responsibility in the Swiss Banking Industry Development of a comparative model to assess CSR performance  | Haack P.         |
| FIEGE               | Luisa    | Influence Brand Equity Via Social Media<br>How Can the Professional Haircare Brand REDKEN Design Its Social Media Strategy In Switzerland To Influence Brand Equity?      | Czellar S.       |
| FIGURINA            | Alena    | Development of recommendations for social media marketing strategy in Russia  | Morhart F.       |
| FORESTIER           | Henri    | Cadre légal et conséquences pour les parties prenantes de la retraite et du libre choix de l'âge de départ chez Rolex   | Hoffrage U.      |
| FROMENT             | Florian  | Changing the Image of a Department Inside a Global Company:   | Lacoste S.*      |

The Case of the Information Services Division at  
Firmenich

|                |           |  |             |
|----------------|-----------|--|-------------|
| GENTSCH        | Oliver    | Strategies and tactics to enhance L'Oreal Professionnel's brand Loyalty  | Czellar S.  |
| GERMAIN        | Cédric    | Nudging the older consumer toward help seeking:<br>The Case of Phonak AG   | Kocher B.   |
| GHASEMI        | Maryam    | <b>Be part of the Family:</b><br>Evaluation of the Attitudes of Salt Mobile Call Center Representatives towards Teleworking  | Pulfrey C.  |
| GHEONDEA-ELADI | Sabin     | P&G's Prestige Division Divestiture to Coty. A Corporate Parenting Perspective in Value Creation   | Castañer X. |
| GILLGASCH      | Laura     | Financial Condition Assessment of Municipalities in the Frame of European Investment Bank's Lending Operations in Austria: A Peer Review of Municipalities with more than 20.000 Inhabitants | Bienz P.*   |
| GIRARDIN       | Benoît    | Mise en place et développement d'un CRM dans l'industrie horlogère de luxe: Le cas de la Compagnie des Montres Longines, Francillon S.A.   | Kocher B.   |
| GOELDI         | Jennifer  | Le rebranding dans le domaine bancaire - le cas Pictet Asset Management (PAM)  | Lacoste S.* |
| GROSSO         | Marine    | How Do Information and Communication Technologies Impact Luxury Brands' Strategy?<br>The Case of Hermès Watchmaker   | Morhart F.  |
| HALM           | Florent   | Creating a market fo local up-and-coming artists   | Merlo O.*   |
| HAYNE          | Paul      | Comparative Study of the EPFL Lausanne Technology Transfer Office  | Petty J.    |
| HOFER TORRES   | Christoph | The Infiniti Strategy  | Castañer X. |
| HONORÉ         | Coralie   | In search of Legitimacy<br>How did SNI Editions managed to build legitimacy in the eyes of important stakeholders and gain important resources?  | Haack P.    |
| KAEGI          | Jorge     | How to enter the rural BOP market of developing countries.<br>The Sterilux Case.   | Philippe D. |
| KALDERÉN       | Ebba      | The Future of Swiss Private Banking in an Offshore Region  | Philippe D. |
| KARANIKOLA     | Alexandra | Nissan: Towards Zero-Emission Leadership   | Hameri A.-P |
| KEATING        | Aidan     | The Public Cloud Turbulence  | Philippe D. |
| KERDID         | Zakaria   | Outsourcing purchasing activities of printed packaging materials   | Hameri A.-P |

|                  |             |  |                  |
|------------------|-------------|--|------------------|
| KHAIRULLINA      | Albina      | Patent Portfolio Valuation   | Tucci Ch. (EPFL) |
| KONOVALOVA       | Anna        | Challenges of sustainable procurement in food industry: The case study of Nestlé   | Palazzo G.       |
| LANZ             | Sarah       | The Influence of Gamification on Customer Engagement Findings from Koala.ch  | Leib M.          |
| LAREQUI          | Bertrand    | Optimisation des incitations des canaux de vente indirects chez un opérateur téléphonique  | Uhlmann V.*      |
| LAVRENTYEVA      | Anastasia   | Measuring Efficiency and Effectiveness of Human Resources Function at Pepsico ESSA   | Zehnder Ch.      |
| LECOUFFE         | Laurent     | International Mergers and Acquisitions: The Case of Daimler and Mitsubishi Fuso  | Castañer X.      |
| LEONARDIS        | Laura       | How to Increase Switzerland's Innovation Hub Image in India?   | Morhart F.       |
| LOBBIA           | Marco       | A Study of the role of banks and conflicts of interest in the aftermath of the Great Financial Crisis                            | Mikes A.         |
| LOSDYCK          | Virginie    | How can the selective business model of Kérastase Switzerland adapt with the advances of technology and the new forms of retail? | Czellar S.       |
| MALSORI          | Dardan      | Tail spend management the case of Philip Morris Int. Management  | Hameri A.-P      |
| MANDL            | Edward      | Return processing through a Cost-Driven Return Disposition Logic   | De Terville S.   |
| MANNI            | Maria Luisa | Organizational Stigma and Corporate Social Responsibility:<br>Stakeholders' Engagement in the Tobacco Industry                   | Philippe D.      |
| MARLÉTAZ         | Cyril       | Voice Granting and Organizational Change: A Scenario Based Exploratory Study   | Dietz J.         |
| MAROLI           | Francesca   | Regulatory Framework: the Effect on Deutsche Bank's Employees  | Morhart F.       |
| MARRO            | Yannick     | Joint Supply Chain Improvement   | Hameri A.-P      |
| MARTIN-LOPEZ     | Chloé       | The importance of implementing a recognition program within Nestlé Purina EMENA  | Zehnder Ch.      |
| MARTINS DA SILVA | Victor      | SMEs' challenges and dilemmas: Case Study  | Petty J.         |
| MATHIEU          | Arnaud      | Commodity trading risk management: The views of commodity trading houses and banks   | Tarantino E.*    |
| MAURER           | Nina        | Understanding triggers of impulse buying and how should e-commerce websites adapt  | Petty J.         |

|                          |           |   |                |
|--------------------------|-----------|---|----------------|
| <b>MAXIM</b>             | Ecaterina | Affordable Housing as a Strategy Investment in Emerging Countries-Comparative Analysis of Four Investment Opportunities       | Cadot O.       |
| <b>MEDEIROS TEIXEIRA</b> | Muriel    | Définition de la fidélité client au sein des Transports publics de la région lausannoise SA                                   | Uhlmann V.*    |
| <b>MELI</b>              | Anaïs     | SPECIAL.T by Nestlé dans son environnement: L'optimisation des stratégies marketing autour d'une rénovation produit           | Uhlmann V.*    |
| <b>MEMBREZ</b>           | Simon     | Stakes and challenges of Specific Standards within the Manufacture des Montres Rolex S.A.: The example of the Human Resources | Hameri A.-P    |
| <b>MENDES LEAL</b>       | Marion    | Stratégie Marketing sur les réseaux sociaux: nouvelles tendances et application au Valverde Hôtel                             | Hoffrage U.    |
| <b>MICHAUD-NÉRARD</b>    | Caroline  | Human Resources support for Career Development  | Schmid Mast M. |
| <b>MIGNOT</b>            | Valentin  | Applying analytical tools from Advanced Operations Management and Operations Strategy to Nestlé Canada's operations           | De Treville S. |
| <b>MOESCHLER</b>         | Nicolas   | Comment les banques centrales ont-elles créé des bulles spéculatives telles que les biotechnologies ?                         | Bonardi J.-Ph. |
| <b>MONGES</b>            | Céline    | About our weak ability to take rational decisions<br>Psychology for Marketing   | Leclerc F.*    |
| <b>MONNEY</b>            | Damien    | Développement et implémentation d'outils de satisfaction au sein de Promotion-Tools   | Uhlmann V.*    |
| <b>MOSSIER</b>           | Judy      | Efficient Decision-Making Processes in Growing Organizations<br>The Case of Nestrade's Transportation SOP Management          | Castañer X.    |
| <b>MUEHLESTEIN</b>       | Mégane    | Quality Strategy and Preservation of Competitive Advantage  | Bonardi J.-Ph. |
| <b>MUSCHI LOAYZA</b>     | Paolo     | Olam's Aviv Tanzania Coffee Plantation - Diagnose of CSR performance in view of the North European market expectations        | Palazzo G.     |
| <b>NAZGAIDZE</b>         | Nodari    | Developing Marketing Communications at Hieroglifs International   | Czellar S.     |
| <b>NGUYEN</b>            | Thai Huy  | How can Fintech FUSION support the implementation of Growth Hacking to its startups?  | Eckardt Th.*   |
| <b>OLIVIER</b>           | Serena    | The fundamental role of Supplier Relationship Management<br>The case of Luxottica   | Hameri A.-P    |
| <b>PACHE</b>             | Maxime    | Consulting case - Finance transformation in a medtech company   | Dusheiko M.A.  |
| <b>PARDATSCHER</b>       | Michèle   | Innovative global strategy in Mercedes Benz After-Sales   | Uhlmann V.*    |
| <b>PATTHEY</b>           | Alois     | How to ensure the future for Alpaca Fiber in the Peruvian Highlands?  | Bonardi J.-Ph. |

|                       |            |  |                |
|-----------------------|------------|--|----------------|
| <b>PEDRAZZI</b>       | Elena      | Upsizing and downsizing packaging and pricing-sizing strategies in the FMCG industry: The Case of Pringles                             | Kocher B.      |
| <b>PEDRIOLI</b>       | Stéphanie  | Redefinition and Implementation of the Online Strategy of a Professional Education Website Addressed to Cardiac Surgeons               | Czellar S.     |
| <b>PERRUCHOUD</b>     | Evan       | Next-generation sequencing market analysis and Strategy for the company Saphetor   | Dusheiko M.A.  |
| <b>PETROVIC</b>       | Aleksandar | Analysis of the Executive Education Market and its Implication for HEC Lausanne  | Bonardi J.-Ph. |
| <b>PFEIFFER</b>       | Timothée   | Design d'un programme de fidélité pour les Services Industriels de Genève  | Kocher B.      |
| <b>POLIDORI</b>       | Nathan     | Le Branding, source d'avantage compétitif dans la banque privée  | Eckardt Th.*   |
| <b>PONJEE</b>         | Micol      | The application of the principles of experiential to Smartbox case   | Kocher B.      |
| <b>RADOSAVLJEVIC</b>  | Srdjan     | Sustaining a double-digit Growth: The challenges of an expansion strategy - case of Polaris Industries Inc.-                           | Petty J.       |
| <b>RAPIN</b>          | Marina     | Customer Assessment vs. Customer Support : An Explorative Study  | Haack P.       |
| <b>REXHEPI</b>        | Ilir       | Reputation Management at Professional Service Firms Case Analysis PricewaterhouseCoopers   | Philippe D.    |
| <b>RHENEJAR</b>       | Zineb      | Building a brand community. A case of Bosch Power tools in the african market  | Lajos J.       |
| <b>ROSSIER</b>        | Gabriella  | About our weak ability to take rational decisions Psychology for Marketing   | Leclerc F.*    |
| <b>ROSSIER</b>        | Jérémy     | Impact of the Ban of Alcohol and Tobacco from Duty Free Shops in European Airports   | Morhart F.     |
| <b>RUGGERI</b>        | Roberta    | Knowledge Management through the Use of Online Platforms: the Regen Lab Case Study   | Lacoste S.*    |
| <b>RUGGIERO</b>       | Alessandra | Le luxe discret : Les raisons d'un tel choix et son implémentation.<br>Etude du cas d'Hermès Horloger.                                 | Kocher B.      |
| <b>RYF</b>            | Miriam     | Evaluating a project at Salt Mobile SA:<br>CRM enhancement based on customer-centric use-cases and a user-centered working methodology | Merlo O.*      |
| <b>SANCHEZ MEJIAS</b> | Dylan      | The Rejuvenation of a Brand Through Target Market Renewal: The Case of Lancôme Conquering the Millennials                              | Kocher B.      |
| <b>SANTOLI</b>        | Luca       | Process Flow Analysis and Optimization in a Service Company<br>The Case of a Watch Testing and Certification Laboratory                | Hameri A.-P    |
| <b>SAVOIA</b>         | Silvia     | How to enhance Gender Equality through Predictive Analytics  | Hoffrage U.    |

|             |             |   |                |
|-------------|-------------|---|----------------|
| SCHALLER    | Laetitia    | Analyse de la conformité du contrôle des concentrations en Chine aux standards internationaux, sous l'angle des entreprises internationales | Laperrouza M.* |
| SCHENK      | Lisa        | Development of a Strategic Assessment Tool for BMW Financial Services to Evaluate Potential Acquisition Targets and Alliance Partners       | Castañer X.    |
| SEMENOVA    | Olga        | Impact of gamification on learning outcomes - A case study of IATA Switzerland  | Laperrouza M.* |
| SEPPEY      | Aurelie     | About our weak ability to take rational decisions<br>Psychology for Marketing   | Leclerc F.*    |
| SGANZERLA   | Olga        | Expansion of an online Luxury Fashion Retailer to the Middle East   | Philippe D.    |
| SPRUNGER    | Nadia       | Les Bigs Data pour les banques, une aubaine: mythe ou réalité ?   | Eckardt Th.*   |
| TIMONEN     | Touko       | Firm Growth & Firm Growth Modes Case: PPG Industries Incorporation  | Petty J.       |
| TRANG       | Jean-Pierre | Evaluating project success: the case of Swissnex China  | Bonnal P.*     |
| TRANG       | Kevin       | Open innovation at Biopharmaco, an emergent strategy<br>Strategy formation and growth with corporate entrepreneurship                       | Castañer X.    |
| TRUSZKOWSKA | Karolina    | Key Determinants of the Positive Corporate Image at Densply Maillefer   | Czellar S.     |
| TUGUI       | Cristina    | The online customer journey at Salt Analysis and recommendations for Sales Management   | Morhart F.     |
| VERLY       | Coline      | Optimisation du Bonheur au travail au sein de l'entreprise Studoworks Design SA   | Schmid Mast M. |
| VILIMONOVIC | Marko       | Risk Management: a Bespoke Insurance Solution in a Luxury Multinational - The Merged Asset Program  | Castañer X.    |
| VOILLAT     | Julia       | Stratégie de Développement de l'Agence antipod : Redéfinition et Communication de la Proposition de Valeur                                  | Czellar S.     |
| ZEMLYANSKA  | Yaroslava   | Strategic selection of business processes in a shared service organization: The case of Product Lifecycle Services                          | Mata J.        |